



VB8 Series Limited Warranty

This limited warranty does not cover improper installation or removal, or damage resulting from an improper installation or removal that was not performed by a licensed electrician, deterioration or malfunction resulting from any alteration, modification, unauthorized attempted repair, improper or unreasonable use or maintenance, misuse, accident or neglect. Customers are responsible for proper circuit breakers and proper wiring for their own protection.

Useful Links to find Contractors and Local requirements:

USA www.licensedelectrician.com/Electrician_License.htm

CANADA ceca.org/licensing/

INTRODUCTION. **Volta Biotech** accepts no liability for problems caused by the consumer, electrician's workmanship, hardware modifications or additions.

Volta Biotech will not warranty problems arising from an act of God or natural disaster (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of additional devices, circuit overloads, poor wiring, humid environments, direct sunlight, water damage, un-grounded connections, and temperatures above or below the tolerances of the product.

It is not recommended to use a flip box system with electronic ballast, or to require a ballast to be in operation 24 hours a day with no rest will cause stress and potential damage to the ballast components. **Volta Biotech** is not responsible for any loss of work ("downtime") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. **Volta Biotech** will not be held responsible for typographical errors on sales receipts, repair tickets, or on our website.

This Limited Warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product. Without limiting any other exclusion herein, **Volta Biotech** Lighting does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used. **Volta Biotech** is not responsible for giving any technical support concerning the installation or integration of merchandise.



The standard limited warranty for **VB8 series** lights is three (3) year pro-rated limited warranty from the date of original purchase, with the following exceptions:

1. All **VB8 series** Ballasts are covered by a standard three (3) year Limited warranty for hardware electronics.
2. **VB8 series** LED fixtures are covered by a standard five (5) year Limited Warranty. The original buyer is the only party covered under the following Limited Warranties. These warranties are not transferable to purchasers or new product owners unless specific written consent is given from **Volta Biotech** Lighting to transfer the coverage.

It is the discretion of **Volta Biotech** Lighting to provide one of the following three remedies to satisfy a claim filed under this Limited Warranty:

Option 1) REPAIR or facilitate the repair of the defective part(s) within a reasonable period of time, free of charge for the necessary parts and labor to complete the repair and restore the product to proper operating condition. **Volta Biotech** Lighting will also pay shipping costs necessary to return the product once the repair is completed. If an item is returned that fails to be defective, we will ship it back to you at your expense and charge an additional \$15 USD Testing Fee as well as a 5% Restocking Fee for every working fixture we receive.

Option 2) REPLACE product with the same or similar product deemed by **Volta Biotech** to perform the same function as the original product.

Option 3) ISSUE A CREDIT TO RETAILER A prorated credit will be issued good for a purchase from the original retailer to replace the lamp or fixture, less depreciation based on the age of the product at the time remedy is sought under this limited warranty (see following charts for time frames):

VB8 series Ballasts: three (3) year pro-rated Limited Warranty

- Less than 1 year: N/A (repair or replacement only)
- Greater than 1 year but less than 2 years: 67% off replacement cost at time of replacement
- Greater than 2 years but less than 3 years: 33% off replacement cost at time of replacement.
- 3 years and longer: No discount

VB8 series LED Fixtures: five (5) year pro-rated Limited Warranty

- Less than 1 year: N/A (repair or replacement only)
- Greater than 1 year but less than 2.5 years: 67% off replacement cost at time of replacement
- Greater than 2.5 years but less than 5 years: 33% off replacement cost at time of replacement.
- 5 years and longer: No discount



If a product is returned to **Volta Biotech** Lighting or the authorized dealer from which it was purchased or any other party authorized to repair **VB8 series** lights, the product must have live tracking and be insured during shipment, with the insurance and shipping charges prepaid by the sender. If a product is returned non tracked or uninsured, senders assume all risks of loss or damage during shipment. **VB8 series** Lighting will not be held responsible for costs related to the removal or re-installation of this product into or from any installation. **Volta Biotech** will not be responsible for any costs related to any set-up of this product, any adjustment of user controls or any programming required for a specific installation of this product.

To obtain a remedy under this limited warranty, you must contact either the authorized **Volta Biotech** reseller from whom you purchased Product or the **Volta Biotech** distributors office or reseller nearest you. For a list of authorized **Volta Biotech** resellers and/or **Volta Biotech** authorized Distributors, visit our website at www.vb-labs.com/VB8-distributors

AUTHORIZED DEALER. In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized **Volta Biotech** reseller. If this product is returned under this limited warranty, a return authorization number, obtained from an authorized Distributor, will be required (RMA number). You may also be directed to an authorized reseller or a person authorized by **Volta Biotech** to repair the product. If it is decided that this product should be returned directly to **Volta Biotech**, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

VOIDED WARRANTY. This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country or state to state. The **VB8 series** Warranty will be null and void in the case of a willing or accidental violation of our safety and/or installation instructions. Please be sure to read instructions carefully and contact our customer service department with additional questions.

Situations that can VOID the **VB8 series** Warranty include but are not limited to:

- The Product was not purchased from **Volta Biotech** or from an authorized **Volta Biotech** reseller
- Product has visible tampering (the customer attempted to repair on their own accord)
- The label bearing the serial number has been removed or defaced
- Missing original purchase receipt

Physical damage (intentional or accidental) which may include: dents, stripped screws, water damage, burns do to improper wiring or electrical overload, chemical odors, visible indication of misuse (e.g. outdoor/non-greenhouse use).

If you are unsure whether a reseller is an authorized **Volta Biotech** reseller, call one of our customer service representatives at 405-896-9984 or email info@vb-labs.com **Volta Biotech** thanks you for purchase.



LIMITATION OF LIABILITY. The maximum liability of [Volta Biotech](#) under this limited warranty shall not exceed the actual purchase price paid for the product. To the maximum extent permitted by law, [Volta Biotech](#) is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, So the above limitations or exclusions may not apply to you.

EXCLUSIVE REMEDY. To the maximum extent permitted by law, this limited warranty and the remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, express or implied. To the maximum extent permitted by law, [Volta Biotech](#) specifically disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. If [Volta Biotech](#) lighting cannot lawfully disclaim or exclude implied warranties under applicable law, then all implied warranties covering this product, including warranties of merchantability and fitness for a particular purpose, shall apply to this product as provided under applicable law. If any product to which this limited warranty applies is a “consumer product” under the magnuson-moss warranty act (15 u.s.c.a. §2301, et seq.) or other applicable law, the foregoing disclaimer of implied warranties shall not apply to you, and all implied warranties on this product, including warranties of merchantability and fitness for the particular purpose, shall apply as provided under applicable law.